

GLOBAL QUALITY ASSURANCE MANAGER, COMMERCIAL QUALITY



→ REMOTE, EUROPE

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→ THE COMPANY

Are you someone who:

- Works well in a team?
- Is customer-centric?
- Works with urgency?
- Takes ownership over outcomes?

Then read on! This is an exciting opportunity to join a medical device company of over 7000 employees, and a leader in its field. If you're looking for a family oriented company, with a flexible working culture and conditions, where you can make a difference, this is your chance!

The company is moving through a Global QMS Harmonization and has created a new role as a QA manager for commercial Quality, to proactively lead a multicultural team within the global commercial region.

The goals:

- Implementation, maintenance and continuous improvement of the global quality management system at the commercial (sales and marketing) sites globally.
- Maintain compliance with all requirements (internal and external) policies, standards and regulations.

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→ THE ROLE

In this role you'll provide leadership for the Commercial QA team (5 people based in the EU + US). We are looking for someone with leadership experience and a track record of driving teams to achieve outcomes and goals.

Key Responsibilities

- Lead the Global Commercial QA team and be responsible for performance planning and budgeting to enable the execution
- of all necessary commercial site quality activities
- Hiring, developing and upskilling talent in order to drive performance, maximise potential, retention and employee engagement
- Coach and develop the team with a view to continuously enhance team members' knowledge and competence and improve working efficiency
- Provide a challenging, stimulating, interactive and interesting work environment for all members of the commercial QA team
- Oversee the implementation, maintenance and application of the company's Global and local QMS
- Proactively evaluate and seek out opportunities for continuous improvement of the global and local QMS
- Determine which processes from the Global QMS are applicable at local QMS commercial site level
- Develop and deliver training to support the commercial quality sites; to ensure quality tools and processes are correctly applied and adopted
- Partner with the company's global commercial organization to proactively support projects to ensure the customer's needs regarding quality of products and services are met

(Non-exhaustive)

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Are you a Quality professional, with an interest in fostering strong relationships?

Do you want to be closer to the business and customer?

→ EXPECTATIONS

- Degree in Life Sciences or Engineering
- QMS audit experience and working knowledge of ISO 13485
- Remote Management experience (minimum 3 people)
- Fluent English
- An interest to use quality to support a company's sales/tender processes

→ GET IN TOUCH

If you are interested in this exciting role, please send your application directly to **elena@elemed.eu**

Would you like to find out more about our open opportunities? Visit <https://www.elemed.eu/vacancies/>

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